

## Refund Policy for Event Postponement/Cancellation

Where an event is cancelled before the close of entries, registered participants will receive a full refund.

Where the event is cancelled after the close of entries or on the eve of or during the event, participant's entry fees will not be refunded.

### Seems a bit harsh – what's the deal?

#### Postponement

Rogaines are not postponed – so no issue here. If they are on the calendar, they will either proceed as planned, or possibly be cancelled.

Due to the approvals process for parks, state forest and private land access, as well as the logistics of catering, safety, volunteers, and participants, it is simply not feasible to postpone a rogaïne.

As examples, many State Forests allow shooters – to get a hunter-free event requires a minimum 3 month notice period. Private landholders typically allow land use only outside of lambing/calving or mustering, and occasionally organise to move stock to alternate paddocks during an event. Catering and safety services are typically booked six to twelve months in advance. These things cannot be easily reset.

#### Cancellation

The event administrator and course setters will wait at least until the eve of the event and usually until the morning of the start of the event to assess ACTUAL conditions, taking into account advice from the local NP/SF rangers, RFS and emergency services, and decide then whether to run the event as planned, restrict the course area, or cancel the event. By this stage, most of the participants and all of the support functions are at the hash house. All the costs have been incurred – access permits, camping fees, food, safety, catering etc – so, no refund.

We don't run events over summer, to avoid issues with extreme heat, total fire bans and fires.

In 45 years of the NSWRA, we are only aware of three events that have been cancelled

- In 2009, before entries opened, due to safety concerns for the setters and vettors.
- In 2002, because of severe flooding and continuing very heavy rain in the catchment area of the event made crossing the river to get out the hash house too dangerous, as well as the risk of flooding the hash house site
- In 1997, because of heavy snow and very cold weather – conditions we felt the average Australian rogaïneer was not prepared for and probably not well able to assess their risks.